# Damage Control Inc. Joins Forces With Disaster Kleenup International

Locally owned and operated since 1996, Damage Control Inc. of Eynon has joined the Disaster Kleenup International (DKI) network, North America's largest disaster restoration contracting organization.

Disaster Kleenup International has always stood for excellence in the industry. To become a member company, you must meet Disaster Kleenup International's high quality standards. A member company has to be a full service emergency restoration company that can handle everything from a simple board-up to a very complicated and intricate total loss.

Damage Control, in its effort to be a local leader in restoration, will also be able to provide Disaster Kleenup International's training seminars and workshops. These workshops will keep our technicians up-to-date on any and all changes in this fast paced and ever growing industry.

Damage Control's new affiliation with Disaster Kleenup International (DKI) will provide the opportunity to outsource with other members in the event of a major disaster, giving us the ability to work together with skilled partners. This will allow Damage Control to expand into new markets and help to augment our already wide range of services. With our core values already in line with that of DKI's, this partnership is a perfect fit.





Cindy Jackson, Office Manager, Damage Control; Dale Sailor, President, DKI; Sarah Cain, Executive Assistant, Damage Control. Photo was taken at DKI Headquarters in Wood Dale, IL

### Service Excellence

Give each customer personal attention, provide effective communication to keep them informed at every turn.

#### **Work Environment**

Maintain a family-like atmosphere with compassion, understanding and humor, to foster individual growth.

### Integrity

Fearless in our honesty, regardless of outcome.

## Respect

For yourself and for all those with whom you work.

## Leadership

As "A" players we lead by example, demonstrating professionalism, consistency & teamwork.

#### Respect

At Damage Control, we hold all of our Core Values in the highest importance. We believe that our company could not operate without these and we truly believe in them to our very core.

But I must admit, of all of our Core Values, I truly believe that one stands above the rest. This Core Value should be held at a slightly higher regard, because without respect, the rest of our Core Values would not be possible.

To provide excellent service, a person must feel that not only are their property and possessions being treated with respect, but above all else that they are being respected.

To have a work environment with a family-like atmosphere, all employees must respect each other. You can not have a company that runs efficiently and effectively without all of the employees respecting themselves and each other.

To have integrity, you must have enough respect for yourself and the customer to be fearlessly honest, no matter what the outcome may be.

And to be a true leader, one must respect all those they work with and have their respect in return.

In an industry where so many people must work together to ensure that a claim is handled with the utmost importance, one must have respect for all involved.

To give respect is one thing, but it is also vital that respect is earned and maintained. At Damage Control, we work very hard to earn the respect of all those with whom we work. We know that maintaining respect is most important and we work very to continue to do so.

Respect is an integral part of who we are and what we do and we wouldn't change that, or any of our Core Values, for anything.